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(71) Applicant: Netcall Plc  
Birmingham B16 8TP (GB)

(72) Inventor: Wildman Burnett, John Geoffrey Robert  
Cambridge CB5 8AW (GB)

(74) Representative: Evans, Paul Jonathan et al  
Maguire Boss,  
5 Crown Street  
St. Ives, Cambridge PE27 5EB (GB)

### (54) Callback telecommunication system and method

(57) A system and method for call-back handling are described. A call from a caller (1) to a client (7), is received (23) and the number at which the caller can be called back is determined (25). The call-back handler (9) then initiates a telephone call to the client through a public service telephone network standard line (27), either locally or on a public telephone network, and waits for the client to accept the call (29). Then, the caller is called (31) and the calls from call-back handler to client and to the caller are connected (33).

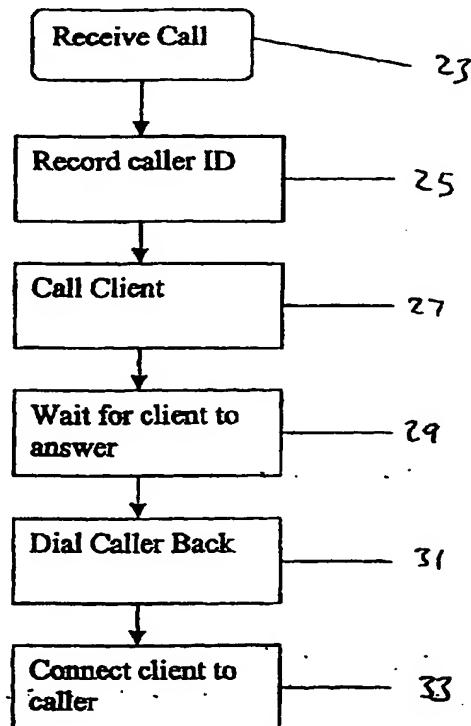


Fig. 1

**ANNEX TO THE EUROPEAN SEARCH REPORT  
ON EUROPEAN PATENT APPLICATION NO.**

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